



MANUAL UPDATE

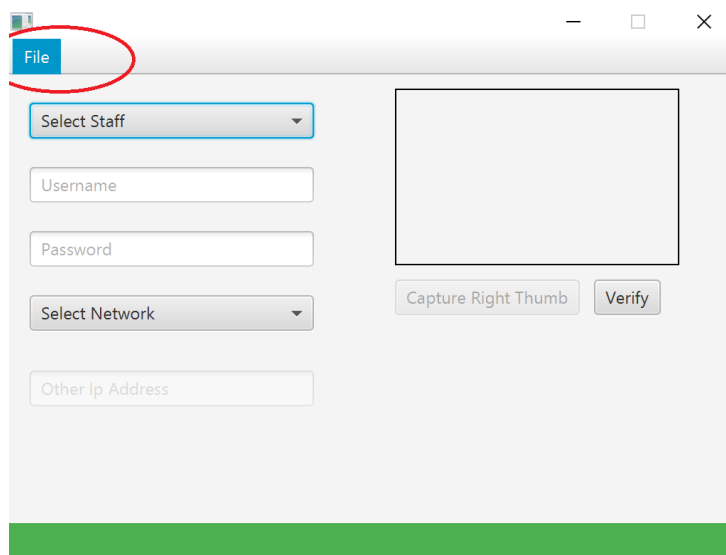




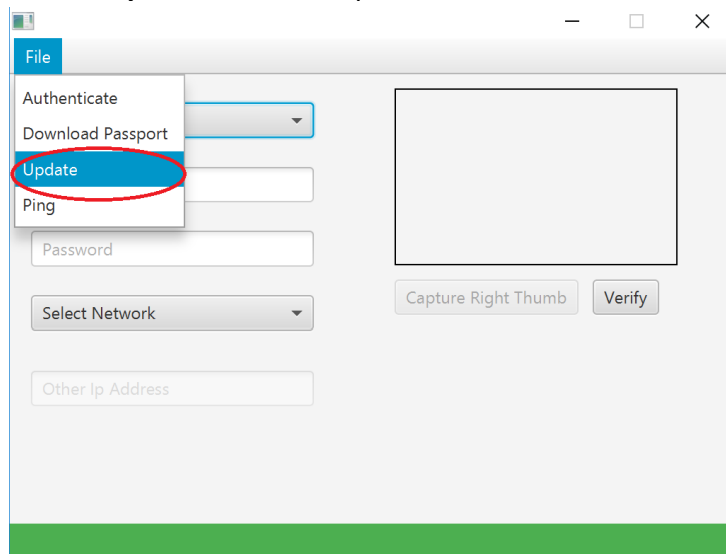
UPDATING DATE/TIME AND CBT SOFTWARE

A. Updating Date and Time

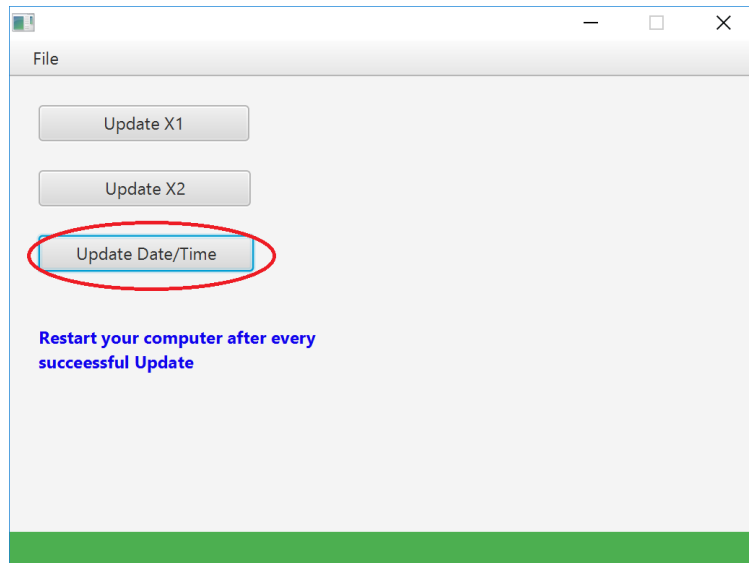
- 1) Double click on the exam delivery icon on the desktop
- 2) Select file:



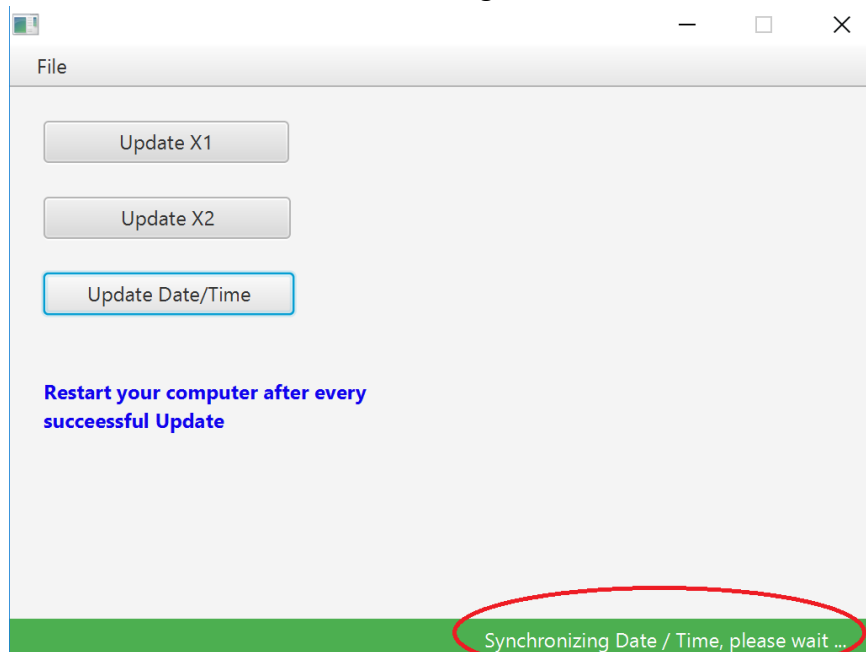
- 3) Select ***Update*** in the dropdown menu



4) Click the **“Update Date/Time”** button



5) Wait while the date and time gets synchronized. If the update is successful, you will see this notification at the bottom right of the screen.





Note: The MI-Fi must be connected throughout this process to ensure that the date and time are successfully updated.

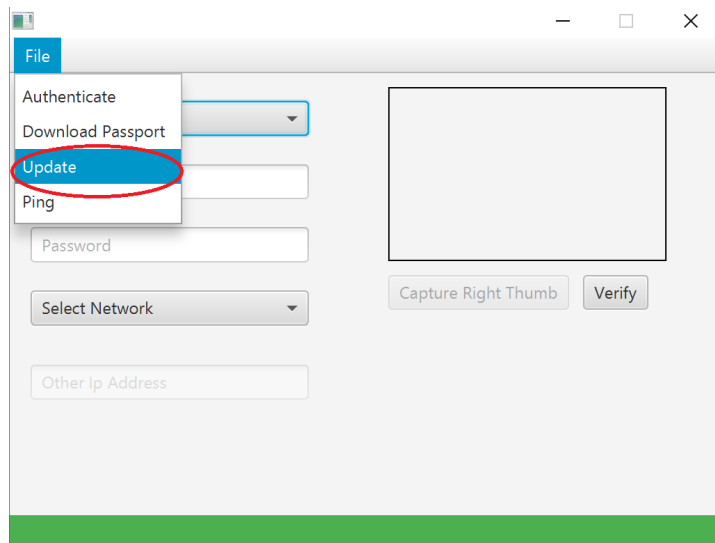
Important: *After a successful update, please restart your computer.*

B. Updating the CBT Software

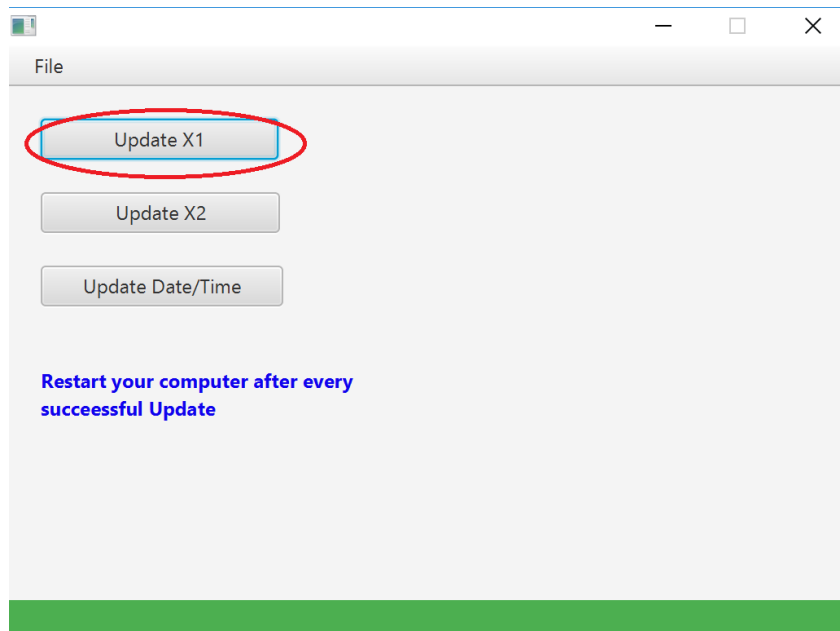
Before you start downloading updates, please ensure that the MI-Fi is plugged in and turned on. **You will be instructed on which update to download at any given time (Update X1 or X2)** whenever they are available.

To download update(s):

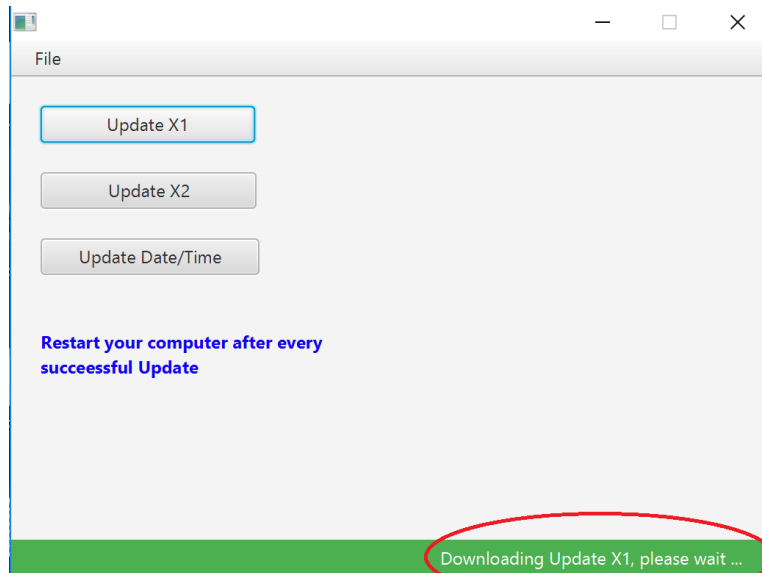
- a. Click on File at the top left corner of the application
- b. Select **Update** from the list



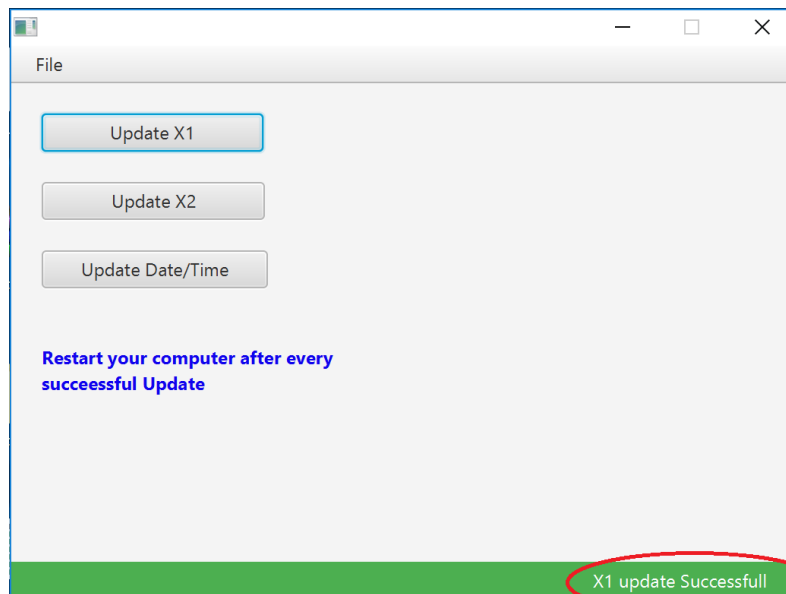
- c. Click on the **appropriate update only** after being instructed on which update to download. (In the case of this tutorial Update X1)



- d. Wait while the update downloads.



- e. A message on the green notification bar notifies you once the update has been successfully downloaded and installed.

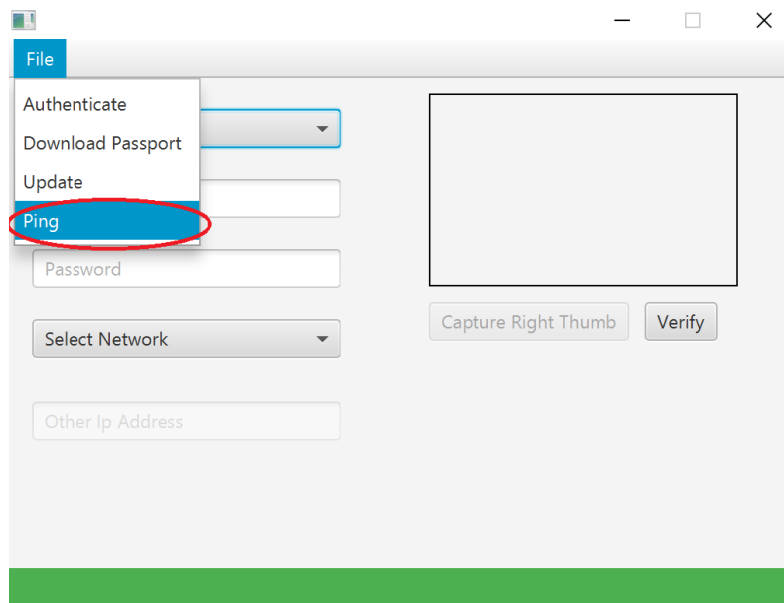


- f. Restart your computer after the update has been successfully installed.

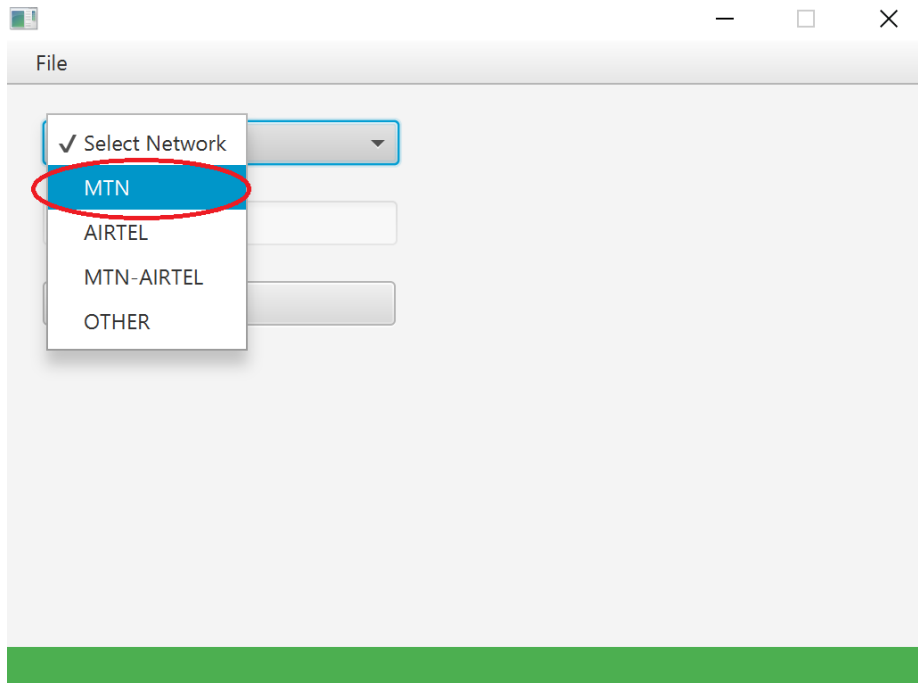
C. How to Ping your VPN Network Service provider (MTN or AIRTEL)

Note: Ensure that the MI-FI is connected and turned on before you proceed.

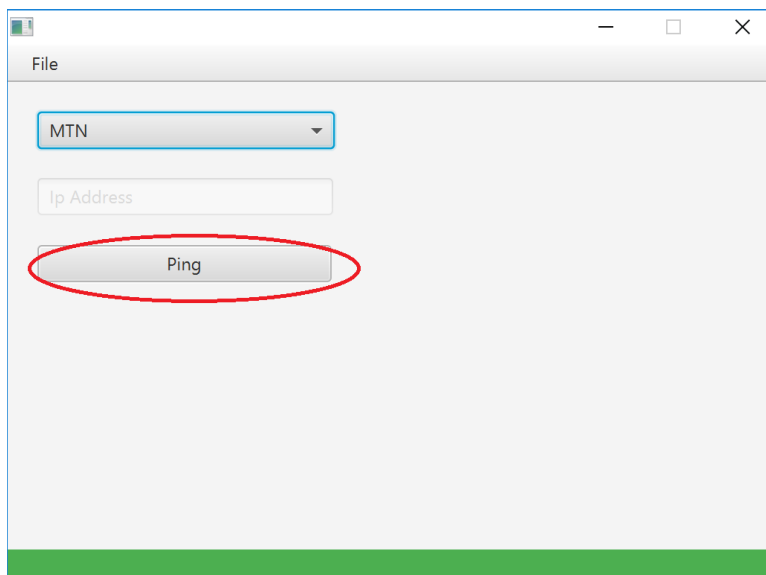
- a. Double click on the Exam shortcut on the desktop. The app will launch
- b. Click on **File**
- c. Select **Ping** in the dropdown menu.



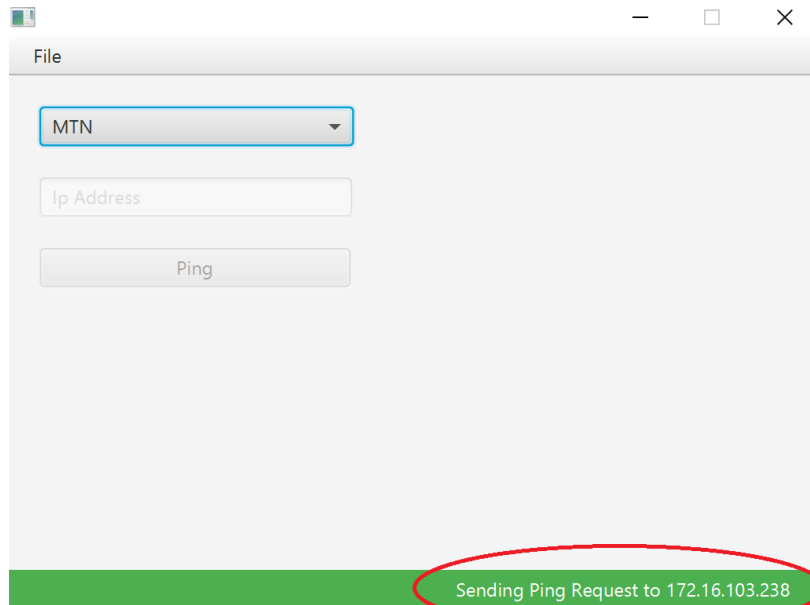
- d. Click on **Select Network** drop-down to select the network you would want to ping (MTN, Airtel, MTN to Airtel)



e. Click on ***Ping***



6) Wait for the ping test to complete



Note: If you select “Other” network in the dropdown menu, enter the IP Address and click **Ping**

You will see a notification message on the green bar as shown below if the ping test was successful:

